

# Imagine the possibilities.



STAFF REWARD & RECOGNITION   CUSTOMER LOYALTY REWARDS   CONSUMER PROMOTIONS   CORPORATE GIFTS

Whatever your business need, a gift card from Westfield is the ideal solution.

When you give your staff, clients or customers a gift card from Westfield you are giving them the opportunity to indulge in whatever takes their fancy. Supported by the strength of the Westfield brand and the range of experiences we offer, you can be certain that your gift or reward will deliver maximum impact.

## Things to know about Westfield Gift Cards:

- ▶ They can be purchased at any value between \$10 & \$995
- ▶ They are valid for 12 months.
- ▶ They **can be replaced if lost or stolen** (unlike many competitor products);
- ▶ They have **no user fees** for transactions, balance enquiries or anything else.

Not only will the recipients love them, but Westfield Gift Cards are also convenient & easy for you to purchase. Simply:

- ▶ Select a product from the range outlined below
- ▶ Complete the attached order form
- ▶ If paying by **Direct Deposit or Cheque**, email the form back to us at [marionrec@au.westfield.com](mailto:marionrec@au.westfield.com)
- ▶ We will then contact you to confirm payment before processing & dispatching your order.
- ▶ If paying by **Credit Card** sign the form & either scan & email it to [marionrec@au.westfield.com](mailto:marionrec@au.westfield.com) or fax it to us on 08 8298 7032
- ▶ We will then process your payment and dispatch your order.

Your order will be dispatched within 3 working days. You'll also need to allow time for delivery. If you need your Gift Cards urgently, please advise so that we can do our best to accommodate.



The **Westfield Gift Card** can be used at over 6,000 retailers within Westfield centres. Choose from fashion stores, restaurants, cinemas, beauty salons, book shops & many more, including David Jones. Greeting cards can be included, please let us know if you need them.

**Co Branded or Fully Branded.** If you want increased impact you can add your logo to the existing Westfield Gift Card design, or we can work with you to create your own gift card design. Branded cards can be used at participating retailers within Westfield centres. If you are interested in Co-Branded or Fully Branded cards please email us at [marionrec@au.westfield.com](mailto:marionrec@au.westfield.com) and we will contact you with pricing and ordering details.

The new **XS by Westfield Gift Card** can be used anywhere EFTPOS is accepted, in & out of Westfield. It is presented as a complete gift with a stylish box, bag and greeting card. Flexible & beautiful - XS is the perfect choice for recipients not located in major metro areas, or for when you want to give something extra special.

**Questions?** If you have any questions about our products and which one may be best for your organisation, please call us on **08 8298 1188**.

# Order form





PLEASE COMPLETE THE FIELDS BELOW USING YOUR TAB KEY TO MOVE AROUND

## Your Contact Details

Date ordered:	<input type="text"/>	Date required:	<input type="text"/>
Contact Name:	<input type="text"/>	Position:	<input type="text"/>
Company:	<input type="text"/>	ABN:	<input type="text"/>
Address:	<input type="text"/>	Phone:	<input type="text"/>
	<input type="text"/>	Fax:	<input type="text"/>
	<input type="text"/>	Email:	<input type="text"/>
	<input type="text"/>	Website:	<input type="text"/>

## Your Order Details

Product Selection	Quantity		Value per Gift Card	=	Total
 WESTFIELD GIFT CARD	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
WESTFIELD GIFT CARD	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
WESTFIELD GIFT CARD	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
WESTFIELD GIFT CARD	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
WESTFIELD GIFT CARD	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
WESTFIELD GIFT CARD SERVICE FEE <sup>1</sup>	<input type="text"/>	X	\$1.95	=	\$ <input type="text"/>
 XS GIFT CARD WITH PACKAGING	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
XS GIFT CARD WITH PACKAGING	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
XS GIFT CARD WITH PACKAGING	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
XS GIFT CARD WITH PACKAGING	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
XS GIFT CARD WITH PACKAGING	<input type="text"/>	X	<input type="text"/>	=	\$ <input type="text"/>
XS GIFT CARD SERVICE FEE <sup>2</sup>	<input type="text"/>	X	\$4.95	=	\$ <input type="text"/>
Sub Total					\$ <input type="text"/>
Delivery <sup>3</sup>					\$ 15.00
<b>Total Amount Payable</b>					<b>\$ <input type="text"/></b>

<sup>1</sup> The Service Fee of \$1.95 per Westfield Gift Card is applicable to all orders under \$10,000 gift card face value.

<sup>2</sup> The XS Gift Card Service Fee of \$4.95 per card is applicable to all XS orders under \$250,000 gift card face value.

<sup>3</sup> The delivery fee is payable on all standard orders. Additional courier costs will be payable on urgent orders.

# Order form



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## Your Payment Options

**DIRECT DEPOSIT** Account Details: NAB  
BSB: 082 048  
ACCOUNT #: 586 614 850

**CHEQUE** <sup>4</sup> Payable to: THE TRUSTEE FOR THE WESTFIELD GIFT CARD TRUST  
Posted to: The Gift Card Office  
Level 17, 100 William Street, East Sydney NSW 2011

**CREDIT CARD** <sup>5</sup> Please debit my:  Mastercard  Visa  American Express  
Amount: \$  Enter total Amount Payable from above  
Credit Card No:              
Expiry Date:   /   CSV Number:    LAST 3 DIGITS OF NUMBER ON SIGNATURE PANEL  
Cardholder Name:   
Cardholder Signature:

<sup>4</sup> Westfield Gift Cards will not be sent until cheque payment has been cleared.

<sup>5</sup> Westfield Gift Cards will not be sent until payment has been received.

## Your Delivery Details

Contact Name:  PERSON AUTHORISED TO COLLECT DELIVERY

Company:

Address:

Special Instructions:

Please save your completed Westfield Gift Card Order Form and email it to [marionrec@au.westfield.com](mailto:marionrec@au.westfield.com) or fax to +08 8298 7032.

Your order will be actioned within 3 business days. Thank you for your order.

# Order form



## TERMS & CONDITIONS – WESTFIELD GIFT CARD

These conditions apply to use of the Westfield Gift Card (**gift card**), issued by Westfield Gift Cards Pty Limited ACN 113 171 663 as Trustee of the Westfield Gift Card Trust (**we, us, our**). Purchasing or using the gift card means that you accept these conditions. If you let another person use your gift card, you must tell them that they will be bound by these conditions. NSW law applies to this agreement. By entering into this agreement you unconditionally submit to the jurisdiction of the courts of NSW. An administration charge is payable on first issue of a gift card.

1. Card may be used to purchase goods or services at participating retailers in Westfield shopping centres in Australia with "EFTPOS" facilities (a list of participating stores and centres is available online at [westfield.com.au/giftcards](http://westfield.com.au/giftcards), when the gift card has enough unused value to make the purchase. Some merchants may choose not to accept the gift card.
2. Gift cards cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card, or be replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.
3. Keep your gift card secure - anyone holding the gift card can use its value to make purchases. If your gift card is lost or stolen, or you suspect an unauthorised transaction, immediately report this by calling 1300 790 292. We may be able to stop gift card value being used, but require the card number, original balance and expiry date.
4. We may replace a faulty, lost or stolen gift card. Any replacement gift card will have the same unused value (at the time of replacement) and expiry date. Apply at the Concierge Desk at any Westfield in Australia or call 1300 790 292. You must present the original receipt and reference number (located on the back of the gift card). Make a record of the reference number and keep separate from your receipt. Gift cards will be void if they are defaced, mutilated, altered or tampered with in any way. We may subject gift cards to verification and security checks in our absolute discretion.
5. If you have a query or complaint about the gift card, please raise it through any of our contact channels. We are not liable for the availability, quality or fitness for purpose of any goods or services purchased with the gift card. Any dispute about goods or services purchased with the gift card must be resolved with the supplier. Except for rights which cannot be excluded, any conditions or warranties implied or imposed by legislation or otherwise are excluded from these conditions of use. To the extent permitted by law, our liability is limited to replacing faulty gift cards.
6. If you think there has been a mistaken transaction on your gift card contact the store where the mistake was made.
7. Our contact channels are calls to 1300 790 292, online at [westfield.com.au/giftcards](http://westfield.com.au/giftcards) or the Concierge Desk in any Westfield shopping centre in Australia.
8. We may cancel any gift card, or the gift card scheme, for any reason at any time without notice. If so, we may either provide a refund or a replacement gift card of equivalent value unless we reasonably suspect fraud in relation to a gift card. The gift card remains our property.
9. We can vary or replace these conditions from time to time (including to introduce new fees) by publishing a notice in a newspaper circulating throughout Australia at least 30 days before the change. The current version of these conditions is available through our contact channels.

**IMPORTANT** – EXPIRY DATE: THIS CARD WILL EXPIRE ONE YEAR AFTER THE DATE OF ISSUE  
– SOME MERCHANTS MAY CHOOSE NOT TO ACCEPT THE GIFT CARD

Check the expiry date on your gift card as soon as you receive it. After the gift card has expired, it is no longer valid. All transactions will be declined. Unused value will not be refunded and will become our property.

## TERMS & CONDITIONS - WESTFIELD XS GIFT CARD

These conditions apply to use of the Westfield XS Gift Card (**gift card**), issued by Westfield Gift Cards Pty Limited ACN 131 171 663 as Trustee of the Westfield Gift Card Trust (**we, us, our**). Purchasing or using the gift card means that you accept these conditions. If you let another person use your gift card, you must tell them that they will be bound by these conditions. NSW law applies to this agreement. By entering into this agreement you unconditionally submit to the jurisdiction of the courts of NSW. An administration charge is payable on first issue of a gift card.

1. Card may be used to purchase goods or services at retailers in Australia with "EFTPOS" facilities who accept the card, when the gift card has enough unused value to make the purchase. Some merchants may choose not to accept the gift card.
2. Gift cards will be activated 24-36 hrs after purchase, cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card, or be replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.
3. Keep your gift card secure - anyone holding the gift card can use its value to make purchases. If your gift card is lost or stolen, or you suspect an unauthorised transaction, immediately report this by calling 1300 78 40 50. We may be able to stop gift card value being used, but require the card number, original balance and expiry date.
4. We may replace a faulty, lost or stolen gift card. Any replacement gift card will have the same unused value (at the time of replacement) and expiry date. Apply at the Concierge Desk at any Westfield in Australia or call 1300 78 40 50. You must present the original receipt and reference number (located on the back of the gift card). Make a record of the reference number and keep separate from your receipt. Gift cards will be void if they are defaced, mutilated, altered or tampered with in any way. We may subject gift cards to verification and security checks in our absolute discretion.
5. If you have a query or complaint about the gift card, please raise it through any of our contact channels. We are not liable for the availability, quality or fitness for purpose of any goods or services purchased with the gift card. Any dispute about goods or services purchased with the gift card must be resolved with the supplier. Except for rights which cannot be excluded, any conditions or warranties implied or imposed by legislation or otherwise are excluded from these conditions of use. To the extent permitted by law, our liability is limited to replacing faulty gift cards.
6. If you think there has been a mistaken transaction on your gift card contact the store where the mistake was made.
7. Our contact channels are calls to 1300 78 40 50, online at [westfield.com.au/giftcards](http://westfield.com.au/giftcards) or the Concierge Desk in any Westfield shopping centre in Australia.
8. We may cancel any gift card, or the gift card scheme, for any reason at any time without notice. If so, we may either provide a refund or a replacement gift card of equivalent value unless we reasonably suspect fraud in relation to a gift card. The gift card remains our property.
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